

SAIF Corporation Board of Directors Agenda

Wednesday, September 8, 2021 SAIF Corporation, 400 High St. SE, Salem, Oregon

Regular business meeting | 10 a.m.

Open to members of the general public. Please notify in advance of attending so call in information can be provided.

| ITEM | PRESENTERS | ACTION |
|--|---|-------------------------|
| Roll call | | |
| Board minutes (May 26, 2021 meeting & June 2, 2021, meeting) | Board of Directors | Discussion and approval |
| President's Report | Chip Terhune, President & CEO | Informational |
| Financial and budget reports | Chip Terhune, President & CEO | Informational |
| | Gina Manley, VP of Finance and Chief Financial Officer | |
| Risk appetite statement | Laura Robison, VP of Actuarial, Audit, & Underwriting Services | Discussion and approval |
| Board decision on appointed actuary | Laura Robison, VP of Actuarial, Audit, & Underwriting Services | Action |
| Project updates: • Claims System | Ken Collins, VP of Information Technology & CIO | Informational |
| Implementation (CSI) | Kathy Gehring, VP of Claims | |
| Billing Experience Solutions Team (BEST) | Chris Vrontakis, VP of Policyholder Services | |
| Billing and Invoice Improvement (B&II) | | |
| Operations report | Ian Williams, <i>Chief Operating</i> <i>Officer</i> | Informational |
| Board Audit Committee report | Maurice Rahming, Audit Committee Chair | Informational |
| Closing remarks | Chip Terhune, President & CEO | Informational |

The next Board of Directors meeting is scheduled for Wednesday, November 10, 2021, at 10 a.m. in Salem.

The meeting location is accessible to people with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for people with disabilities should be made at least 48 hours before the meeting to: Kelly Carriger at 503.373.8001.