

## SAIF Corporation Board of Directors Agenda

Wednesday, September 8, 2021 SAIF Corporation, 400 High St. SE, Salem, Oregon

## Regular business meeting | 10 a.m.

Open to members of the general public. Please notify in advance of attending so call in information can be provided.

ITEM	PRESENTERS	ACTION
Roll call		
Board minutes (May 26, 2021 meeting & June 2, 2021, meeting)	Board of Directors	Discussion and approval
President's Report	Chip Terhune, President & CEO	Informational
Financial and budget reports	Chip Terhune, President & CEO	Informational
	Gina Manley, VP of Finance and Chief Financial Officer	
Risk appetite statement	Laura Robison, VP of Actuarial, Audit, & Underwriting Services	Discussion and approval
Board decision on appointed actuary	Laura Robison, VP of Actuarial, Audit, & Underwriting Services	Action
Project updates: • Claims System	Ken Collins, VP of Information Technology & CIO	Informational
Implementation (CSI)	Kathy Gehring, VP of Claims	
<ul> <li>Billing Experience Solutions Team (BEST)</li> </ul>	Chris Vrontakis, VP of Policyholder Services	
<ul> <li>Billing and Invoice Improvement (B&amp;II)</li> </ul>		
Operations report	Ian Williams, <i>Chief Operating</i> <i>Officer</i>	Informational
Board Audit Committee report	Maurice Rahming, Audit Committee Chair	Informational
Closing remarks	Chip Terhune, President & CEO	Informational

The next Board of Directors meeting is scheduled for Wednesday, November 10, 2021, at 10 a.m. in Salem.

The meeting location is accessible to people with disabilities. A request for an interpreter for the hearing impaired or for other accommodations for people with disabilities should be made at least 48 hours before the meeting to: Kelly Carriger at 503.373.8001.